

The social narrative to visit the Complesso museale delle Anime del Purgatorio



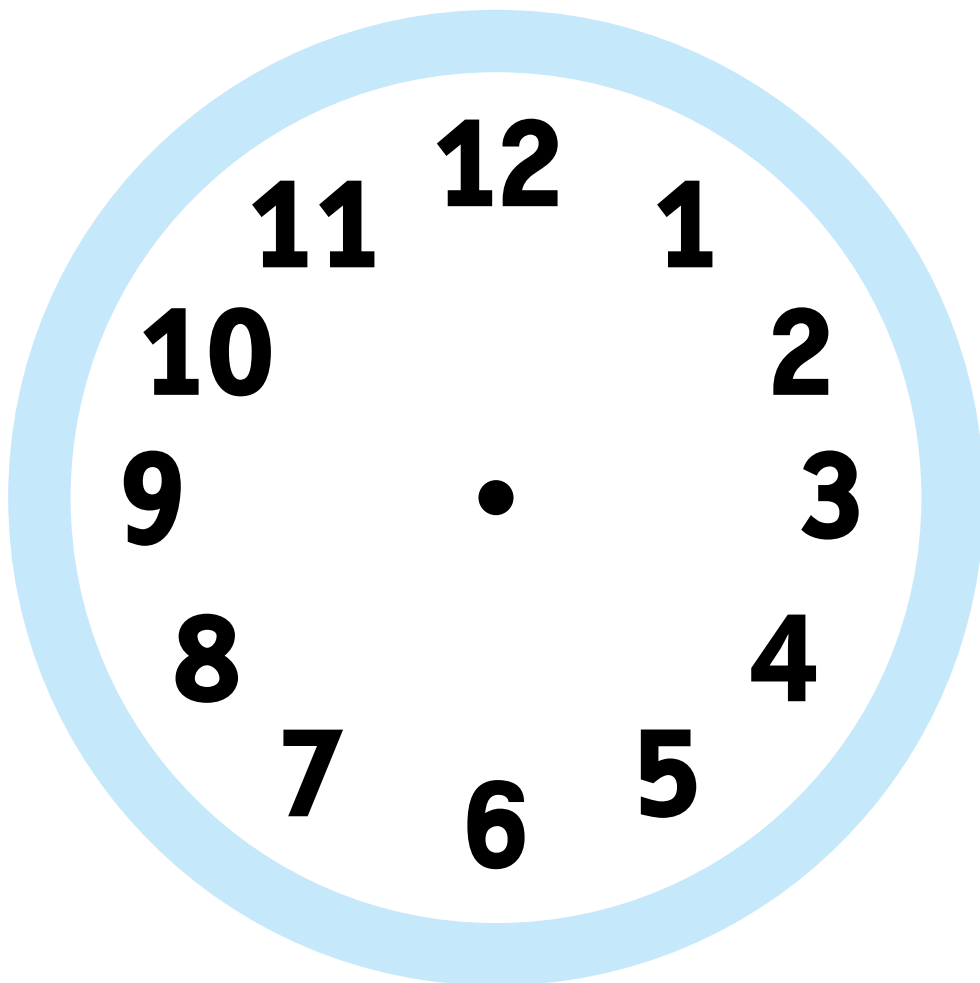


My name is

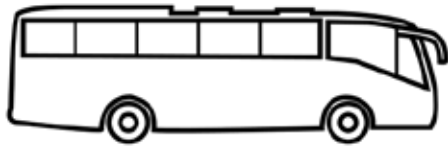
I'm going to visit the Complesso museale delle Anime
del Purgatorio ad Arco

on

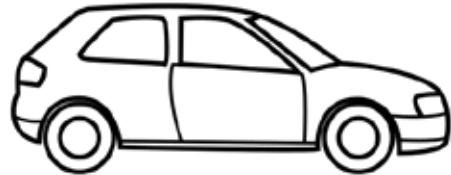
at



How do I get to the Complesso museale delle Anime del Purgatorio?



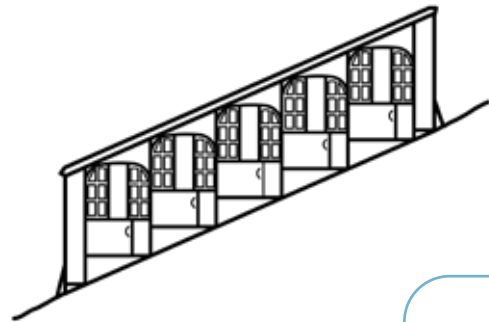
Pullman



Car



Train



Cable car



Underground



On foot



1. Introduction





This guide is made to prepare your visit of the Complesso museale delle Anime del Purgatorio.

A complesso museale is made of many museum areas one close to the other.

Inside this Complesso museale you can visit:

- the church of Santa Maria delle Anime del Purgatorio ad Arco, composed of an upper church and a lower church
- the Opera Pia Museum.



In this guide you will find:

- how to buy your ticket
- which are the rules
- what to see
- who can help you.

Find out what is a museum on page 10



What is a museum

A museum is a place where artworks or important and beautiful objects are kept, so that everybody can watch and study them.

A church can be a museum as well.

Those artworks and objects can be from a long time ago or from a short time ago.

In a museum you can see, for example:

Artworks like paintings or statues.



Objects like furniture, vases, glasses or clothes.



Parts of palaces, of houses or of churches.





A museum can be made of a room, of a few rooms or of many rooms called halls.

Inside museums you can also find objects made and used by people that do not exist anymore.

Those objects let you understand how those people used to live and their history.

History is the tale of the important things that happened a long time ago.





2. The entrance



This is the entrance of the Complesso museale delle Anime del Purgatorio. Climb the stairs to get in.

At the entrance there are 2 different lines:

- **The line on the right** is for those who visit only the upper church. This line lets you immediately into the upper church. **You don't need to buy a ticket to visit this church.**
- **The line on the left** is for those who visit the Opera Pia Museum and the lower church too. This line leads you to the ticket office, because you need to buy a ticket to visit the Opera Pia Museum and the lower church.



Our advice is to visit the Complesso museale delle Anime del Purgatorio in the morning, on:

- Tuesday
- Wednesday
- Thursday

when the Complesso museale delle Anime del Purgatorio is less crowded and you can visit it more easily.

Visit www.purgatorioadarco.it website and look for opening hours of Complesso museale delle Anime del Purgatorio.

Opening hours can vary on holidays and during some year periods.



3. The ticket office



The ticket office of Complesso museale delle Anime del Purgatorio is inside the church, on the left.

You don't need to buy a ticket to visit the upper church only.

You need to buy a ticket to visit the Opera Pia Museum and the lower church.



At the ticket office you will see this sign



It means that in this place they've thought of you.

Here you can make all the questions you need,
and you can ask for help.

When you're at the ticket office

you must line up behind the people who arrived before you
and wait until all of them buy their tickets.

Here you may find many people and it can be very noisy.

When nobody is before you in the line, you can go to the person
behind the counter, who will give you your ticket.



4. Cloakroom

There is no cloakroom service at the Anime del Purgatorio.

If you're carrying a backpack or a heavy bag

you can ask the persons at the ticket office to keep it for you.

They will be happy to help you, if they can keep it.

5. The rules



- Walk slowly
- speak in a low voice
- you can take pictures with no flash:
 - in the upper church
 - in the lower church
 - in the Opera Pia Museum.
- where you see this sign, it means that you can't take pictures



- you can't take suitcases or large bags with you
- you can't eat and you can't drink
- you can't touch artworks and skulls.

A skull is the head of a person who died
a long time ago.

Inside the Complesso museale delle Anime del Purgatorio
there are many skulls.

Don't get scared.





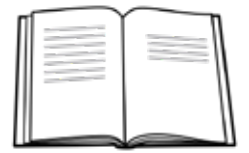
6. What you can do inside the Complesso museale delle Anime del Purgatorio



When you're inside the Complesso museale delle Anime del Purgatorio you can

- visit the upper church
- visit the Opera Pia Museum and see many precious objects
- visit the lower church and watch the niches with skulls.

A niche is a hole made in the wall to put something important inside.



7. Who can help you?



At the Complesso museale delle Anime del Purgatorio there are some persons who can help you. They have a badge with their name. You can ask them questions and any information you need. All those persons are happy that you visit Complesso museale delle Anime del Purgatorio.



8. The bathrooms

If you need to go to the bathroom, you must go out of the sacristy and cross a small courtyard.



Take the lift to floor 2 or floor 3.

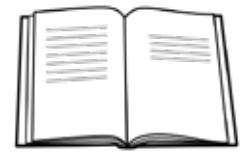
If you need help to find the bathrooms, ask the persons with a badge.



On floor 2 you find the bathrooms for men.

On floor 3 you find the bathrooms for women.





9. Where you can relax



You can relax in the upper church and take a rest on benches and chairs.

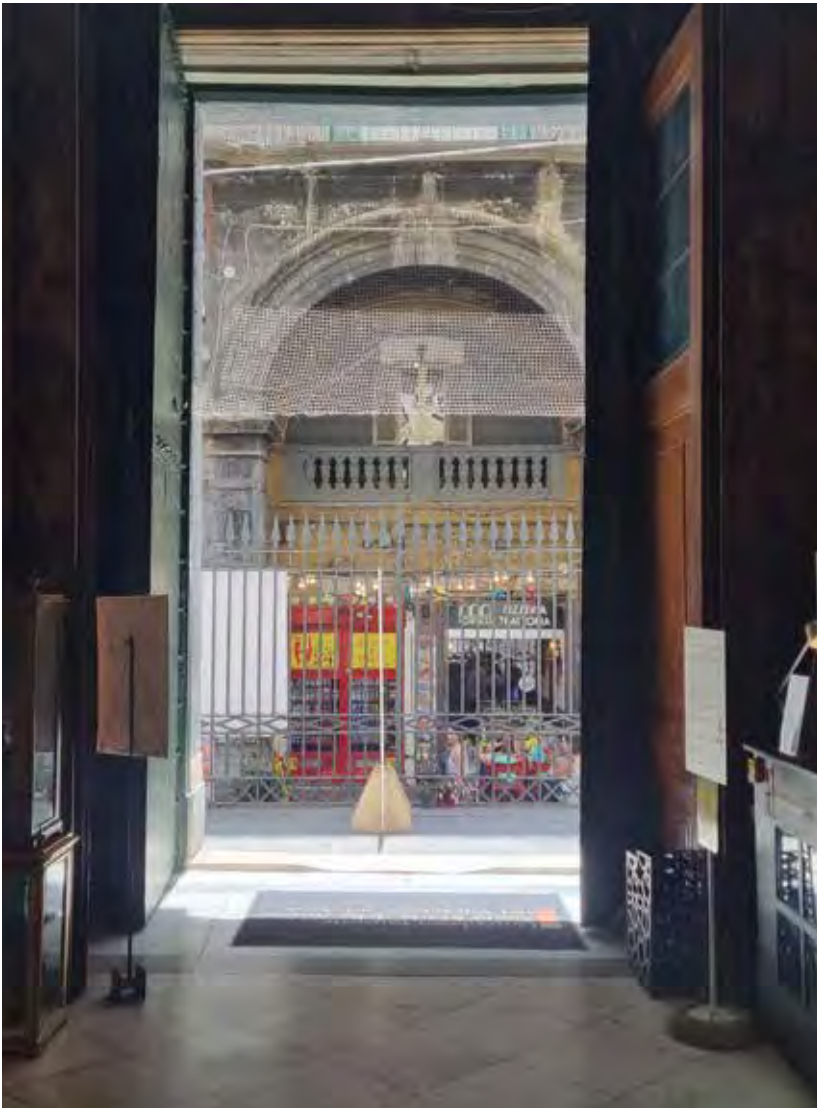


10. The shop



You can find the shop of the Complesso museale delle Anime del Purgatorio in the upper church, at the ticket office. Here you can buy books and objects that remind your visit of Complesso museale delle Anime del Purgatorio.

11. The exit



When you've finished your visit of the Complesso museale delle Anime del Purgatorio Quadreria, you can go out by the same place where you entered. If you left your backpack or your bag at the ticket office, you must remember to go there and get it.

If you enjoyed the visit, you can come back whenever you like.